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| <b>HEALTH SCRUTINY COMMITTEE</b>                                |
| <b>14 DECEMBER 2017</b>   |
| <b>CLEANLINESS AT NOTTINGHAM UNIVERSITY HOSPITALS NHS TRUST</b> |
| <b>REPORT OF HEAD OF LEGAL AND GOVERNANCE</b>                   |

## **1 Purpose**

- 1.1 To review progress by Nottingham University Hospitals NHS Trust in improving standards of cleanliness at its sites.

## **2 Action required**

- 2.1 The Committee is asked to:
  - a) review the action taken by Nottingham University Hospitals NHS Trust to improve cleanliness at its site; and
  - b) decide whether it is satisfied with progress or whether any further scrutiny is required.

## **3 Background information**

- 3.1 Nottingham University Hospitals NHS Trust (NUH) awarded a contract for its cleaning services to Carillion in July 2014.
- 3.2 Following receipt of some anecdotal concerns about poor levels of cleanliness, the Joint City and County Health Scrutiny Committee requested information from NUH about cleanliness standards and found that audits carried out showed that some areas fell below the required cleanliness standards. The Committee requested that the Trust explain the actions that it was taking to improve standards and expected timescales for improvement, and in the meantime was reassured that there had not been a general increase in infections over the period when there was a deterioration in the consistency of cleanliness. The Committee kept pressure on the Trust by requiring regular attendance at public meetings to explain the action being taken by the Trust.
- 3.3 In January 2017 Nottingham University Hospitals NHS Trust and Carillion mutually agreed a managed exit from the contract and the Committee was informed that services would be returned in-house by 1 April 2017. Councillors requested that an update on action to improve cleanliness standards be provided to assess whether performance had improved and/or if there were any outstanding issues to address. As the Joint City and County Health Scrutiny Committee no longer exists, this Committee incorporated the issue into its work programme.

- 3.2 The Director of Estates and Facilities and the Deputy Director of Nursing from Nottingham University Hospitals NHS Trust will be attending the meeting to talk about the action that has been taken to improve cleanliness standards at NUH sites since March 2017.

**4 List of attached information**

- 4.1 Presentation from Nottingham University Hospitals NHS Trust

**5 Background papers, other than published works or those disclosing exempt or confidential information**

- 5.1 None

**6 Published documents referred to in compiling this report**

- 6.1 Reports to and minutes of meetings of the Joint City and County Health Scrutiny Committee meeting held on 13 September 2016, 13 December 2016 and 14 March 2017.

**7 Wards affected**

- 7.1 All

**8 Contact information**

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